

SUPPLEMENT

SUSTAINABILITY REPORT 2019

Environmental Social Governance

Sustainability Supplement 2019



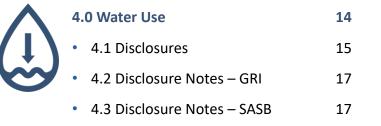


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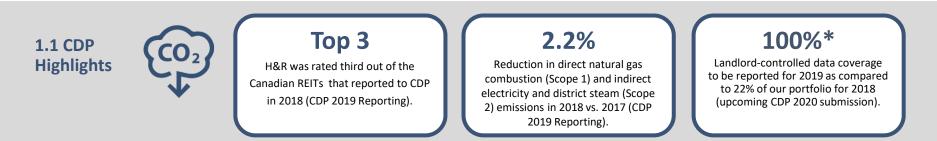
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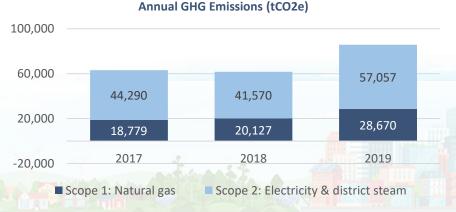
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1.0 Introduction

- H&R REIT (H&R) is publishing it's first Sustainability Report in 2020, reflecting 2019 performance. 2019 is the first year for which data has been collected and compiled for 100%* of the entire portfolio wherever H&R has control over utility use and/or is able to access utility data. As such, it has been selected as the base year for reporting.
- Energy Profiles Limited (EPL) has tracked and reported on utility use and emissions for the majority of H&R's office properties since 2013. H&R reported to the Carbon Disclosure Project (CDP) in 2018 and 2019, reflecting 2017 and 2018 performance, respectively.
- H&R is reporting on select Global Reporting Initiative (GRI) indicators, as well as select Sustainability Accounting Standards Board (SASB) indicators.



The following figure shows 2018 vs. 2017 direct – natural gas combustion (Scope 1) emissions and indirect – electricity and district steam (Scope 2) emissions Green House Gas (GHG) emissions reported to CDP in 2019, along with values for 2019 (upcoming CDP 2020 submission). 2019 values are significantly higher due to increased data coverage.



- In 2018, H&R was rated third out of the Canadian REITs that reported in 2019 CDP Reporting. To further illustrate our progress, H&R achieved a 6.1% reduction in Scope 2 (indirect – electricity and district steam) emissions and a 2.2% year-over-year reduction in combined Scope 1 (direct – natural gas combustion) and Scope 2 (indirect – electricity and district steam) emissions (2018 vs. 2017). Note that gas use increased due to colder winter weather across Canada in 2018.
- In 2019, H&R has expanded their reporting boundary to report utility consumption and emissions wherever H&R has control over utility use and/or is able to access utility data. The result is an increase in data coverage from 22% of 2018 usage (CDP 2019 Reporting) to 62% of 2019 usage (CDP 2020 Reporting).

* H&R reports 100% of landlord-paid utilities. Tenant-paid utilities are reported where data is available. Combined, H&R reports at least partial data coverage for 62% of their portfolio by gross leasable area.

1.2 Global Reporting Initiative (GRI) - Disclosure Approach

The GRI standards are widely recognized and adopted standards for sustainability reporting globally. H&R has adopted the GRI to serve as a framework in keeping with industry best practices and as a means to track and report on progress going forward.

GRI indicators can be disclosed in three ways:

- In accordance with GRI Standards: Core Level
- In accordance with GRI Standards: Comprehensive Level
- Using selected GRI Standards with a GRI-referenced claim

In order to claim that reporting is 'in accordance with GRI Standards', mandatory requirements and disclosures specified in the GRI Standards must be met. For 2019, H&R has opted to report 'using selected GRI Standards with a GRI-referenced claim'.

1.3 Sustainability Accounting Standards Board (SASB) - Disclosure Approach

The SASB Foundation is a not-for-profit, independent standards-setting organization. SASB publishes Industry specific sustainability accounting standards. Supplementing GRI reporting with select indicators from the SASB Real Estate Sustainability Accounting Standard allows H&R to focus in on metrics most relevant to real estate investments.





1.4 General – Disclosures – GRI

GRI 102-1 Name of the organization: H&R REIT

GRI 102-2 Activities, brands, products, and services:

H&R REIT has ownership interests in a North American portfolio of high-quality office, retail, industrial and residential properties comprising over 41 million square feet as of December 31, 2019.

GRI 102-3 Location of headquarters 3625 Dufferin Street, Suite 500, Toronto, Ontario, M3K 1N4

GRI 102-5 Ownership and legal form

H&R REIT (TSX: HR.UN) is one of Canada's largest fully internalized real estate investment trusts with total assets of approximately \$14.5 billion as of December 31, 2019.

GRI 102-7 Scale of the organization

Scale of the organization:

- i. Total number of employees: 777 (as of December 31, 2019)
- ii. Total number of operations: H&R's 2019 Annual Report, Management's Discussion and Analysis: Overview
- iii. Net sales (for private sector organizations) or net revenues (for public sector organizations): H&R's 2019 Annual Report, Management's Discussion and Analysis: Results of Operations
- iv. Total capitalization (for private sector organizations) broken down in terms of debt and equity: H&R's 2019 Annual Report, Management's Discussion and Analysis: Liabilities and Unitholders' Equity
- v. Quantity of products or services provided: H&R's 2019 Annual Report, Management's Discussion and Analysis: Overview

GRI 102-12 External initiatives:

BOMA BEST Building Management Rating System ENERGY STAR Portfolio Manager through Natural Resources Canada Carbon Disclosure Project (CDP)

GRI 102-13: Membership of associations:

Building Owners and Managers Association Canada (BOMA Canada, BOMA Toronto) Real Property Association of Canada (REALPAC) Canada Green Building Council (CaGBC)



2.1 Disclosures

The following table summarizes H&R's GHG emissions for 2019. Scope 1 (direct – natural gas combustion) and Scope 2 (indirect – electricity and district steam) and Scope 3 (indirect – water and tenant sub-metered electricity) emissions are reported. Market-based emissions reflect the purchase of Renewable Energy Credits, while location-based emissions do not.

Table 1: 2019 GHG Emissions by Asset Class and Scope

	GHG Emissions (tCO2e)							
Asset Class	Scope 1	Scope 2 Location- based	Scope 2 Market- based	Scope 3	Total Location- based	Total Market- based		
Office	18,610	36,092	36,067	6,161	60,863	60,838		
Residential (Apartments)	15	3,700	3,739	494	4,209	4,248		
Retail (Shopping Centres, Regional Malls)	7,284	13,619	13,619	165	21,067	21,067		
Other Retail	1,123	3,379	3,379	793	5,295	5,295		
Industrial	1,639	266	266	6,727	8,632	8,632		
Total	28,670	57,057	57,071	14,340	100,067	100,081		

Ref: GRI 305-1, 305-2, 305-3

2.0 Greenhouse Gas (GHG) Emissions



2.1.1 Year-Over-Year Performance

H&R's like-for-like GHG market-based emissions decreased by 2% in 2019 compared to 2018; equivalent to taking 250 passenger vehicles off the road².

The following table summarizes the like-for-like percentage change in GHG emissions for H&R's properties for which data was available for 2018 and 2019 (22% of the portfolio's gross leasable area (GLA)).



Table 2: Like-for-like Percentage Change in GHG Emissions by Asset Class

	Data	2018 Emissions (tCO2e)		2019 Emissions (tCO2e)		Difference	
Asset Class	Coverage - Partial	Total location- based	Total market- based	Total location- based	Total market- based	Location- based	Market- based
Office	79.4%	57,839	57,839	56,551	56,526	-2.2%	-2.3%
Retail (Shopping Centres, Regional Malls)	4.8%	568	568	366	366	-35.6%	-35.6%
Industrial	2.6%	1,225	1,015	1,368	1,368	11.6%	34.7%
Total	22.1%	59,633	59,422	58,285	58,260	-2.3%	-2.0%

Ref: IF-RE-130a.3

² Greenhouse Gas Emissions from a Typical Passenger Vehicle (United States Environmental Protection Agency, 2018)

2.0 Greenhouse Gas (GHG) Emissions



2.2 Disclosure Notes - GRI

GRI 305-1, 305-2,305-3: Direct, energy indirect, and other indirect GHG emissions

- a. GHG emissions in metric tons of CO2 equivalent.
 - See Table 1.

Gross direct (Scope 1) GHG emissions in metric tons of CO2 equivalent.

- Scope 1 emissions are emissions generated at H&R properties from natural gas combustion for space heating, water heating and, in some cases, cooking.
- Fugitive emissions from refrigerants, diesel fuel used for back-up generation, and gasoline for fleet vehicle use are outside of the scope of this report.

Gross location-based energy indirect (Scope 2) GHG emissions in metric tons of CO2 equivalent.

• Scope 2 emissions are emissions from energy consumed at H&R properties but generated elsewhere. Electricity and district steam are reported.

If applicable, gross market-based energy indirect (Scope 2) GHG emissions in metric tons of CO2 equivalent.

- Renewable Energy Credits were purchased for 100% of 2019 electricity use at 26 Wellington Street in Toronto and accounted for in the reported market-based Scope 2 emissions.
- Market-based emissions are slightly higher than location-based emissions because US market-based emission factors are higher than corresponding location-based factors.

Gross other indirect (Scope 3) GHG emissions in metric tons of CO2 equivalent.

- Scope 3 emissions are reported for tenant-paid sub-metered electricity consumption and for water consumption at H&R properties.
- Gases included in the calculation; whether CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, or all.
 - CO2, CH4 and N2O are included in the reported emissions.
- c. Biogenic CO2 emissions in metric tons of CO2 equivalent.
 - Not Applicable.

- d. Base year for the calculation, if applicable, including:
 - The base year for reporting is 2019.
 - i. the rationale for choosing it;
 - While H&R reports annually on energy and emissions for a number of its office properties, 2019 is the first year for which H&R has compiled and reported on energy and emissions data for its entire portfolio.
 - ii. emissions in the base year;
 - See Table 1
 - iii. the context for any significant changes in emissions that triggered recalculations of base year emissions.
 - Not applicable since this is H&R's first year reporting on the 2019 base year.
- e. Source of the emission factors and the global warming potential (GWP) rates used, or a reference to the GWP source.

Emission Factors Canada

- Electricity and Natural Gas: Canada's Greenhouse Gas Inventory 1990-2017 (NRCan, 2019)
- Steam: 2019 EPL Enwave Study (EPL, 2019)
- Water: Greenhouse Gas and Energy Co-Benefits of Water Conservation (Mass, 2009)

Emission Factors USA

- Electricity location-based: EPA eGRID 2016 (US EPA, 2018)
- Electricity market-based: 2019 Green-e[®] Residual Mix Emissions Rates (2017 Data) (Green-e, 2019)
- Natural Gas: AP-42: Compilation of Air Emissions Factors, Supplement D (US EPA, 1998)
- Water: Energy consumption for water use cycles in different countries: A review (Wakeel et al, 2016)

Global Warming Potentials

IPCC's Fourth Assessment Report—Errata (IPCC 2012).

2.0 Greenhouse Gas (GHG) Emissions



2.2 Disclosure Notes – GRI

GRI 305-1, 305-2,305-3: Direct, energy indirect, and other indirect GHG emissions

- f. Consolidation approach for emissions; whether equity share, financial control, or operational control.
 - H&R reports using the financial control approach, prorating for their equity share in each property, consistent with recommendations from REALPAC³.
- g. Standards, methodologies, assumptions, and/or calculation tools used.
 - Energy use, water use, and GHG emissions are reported as per the GHG Protocol⁴.
 - Location-based emissions are calculated by multiplying utility consumption values by applicable regional emission factors.
 - Market-based emissions are calculated in accordance with the GHG Protocol Scope 2 Guidance^{5,6}.
 - Best efforts are made to collect actual utility consumption from utility bills for all properties/accounts. When gaps exist in verifiable utility data, consumption is estimated based on a linear regression of available utility data and actual weather data. In the case of non-weather dependent accounts, historical consumption is assumed to be equal to recent year consumption. 81% of reported 2019 emissions are based on actual utility bills.
 - Emissions resulting from utilities serving tenant spaces that are metered and charged to tenants based on their consumption either directly by the utility vendor, or by H&R based on sub-metered consumption are reported as Scope 3 emissions, where data is available.
 - For properties that are partially owned by H&R, utility use, emissions, and floor areas are prorated to reflect H&R's ownership interest (equity share) in the property.
 - Emissions from refrigerants and diesel fuel used for back-up generation are outside of the scope of this report.
 - All calculations are completed using H&R Utility Tracker, an Energy Management Information System (EMIS) that is managed by EPL.

2.3 Disclosure Notes – SASB

IF-RE-130a.3.

Like-for-like percentage change in energy consumption for the portfolio area with data coverage, by property subsector.

- See Table 4; while IF-RE-130a.3 refers to energy, H&R has reported GHG emissions here using the same guidance.
- Like-for-like savings are reported for properties with full or partial data coverage (whole building or base building coverage) for both 2018 and 2019: 22% of portfolio floor area.

- 3. Whose Carbon Is It? GHG Emissions and Commercial Real Estate (Real Property Association of Canada, 2010)
- The GHG Protocol A Corporate Accounting and Reporting Standard (World Resources Institute, 2004)
- GHG Protocol Scope 2 Guidance An amendment to the GHG Protocol Corporate Standard (World Resources Institute, 2015)
- 6. As per the GHG Protocol Scope 2 Guidance, where available, 'Residual Mix Emission Rates' should be applied to electricity not purchased via contractual instruments (e.g. RECs) to avoid double counting of renewable energy attributes. Residual Mix factors are not published for Ontario, where H&R has purchased RECs. As such, the provincial factors have been used in place of Residual Mix factors for the purposes of this report.



3.1 Disclosures

The following table summarizes H&R's energy use for 2019. Energy consumption from all utility types has been converted from consumption units to equivalent kilowatt-hours (ekWh).

Table 3: 2019 Energy Use by Asset Class and Utility Type

A sect Class	Effective GLA	Energy Use (ekWh)					
Asset Class	(ft²)	Electricity	Natural Gas	Steam	Total		
Office	10,503,000	175,550,535	104,610,454	2,823,847	282,984,836		
Residential (Apartments)	8,367,169	8,573,048	79,386	0	8,652,434		
Retail (Shopping Centres, Regional Malls)	7,430,275	35,590,462	39,047,734	0	74,638,197		
Other Retail	3,981,159	15,233,286	9,490,849	0	24,724,135		
Industrial	10,216,832	55,196,492	41,333,119	0	96,529,611		
Total	40,498,435	290,143,823	194,561,543	2,823,847	487,529,213		

Ref: GRI 302-1, 302-3

The following table summarizes H&R's energy use intensity for 2019.

Table 4: 2019 Energy Use Intensity by Asset Class and Utility Type

Asset Class	Effective GLA	Intensity (ekWh/ft ²)						
Asset class	(ft²)	Electricity	Natural Gas	Steam	Total			
Office	10,503,000	16.7	10.0	0.3	26.9			
Residential (Apartments)	8,367,169	1.0	0.0	0.0	1.0			
Retail (Shopping Centres, Regional Malls)	7,430,275	4.8	5.3	0.0	10.0			
Other Retail	3,981,159	3.8	2.4	0.0	6.2			
Industrial	10,216,832	5.4	4.0	0.0	9.4			
Total	40,498,435	7.2	4.8	0.1	12.0			
Ref: GRI 302-1, 302-3								

3.1 Disclosures

The following table summarizes data coverage, i.e. the percentage floor area for which utility data is reported for each asset class. In cases where H&R reports landlord-paid utilities but does not have access to tenant-paid utility data, 'partial' data coverage is reported.

Table 5: Energy Data Coverage by Asset Class

	Data Coverage (% of GLA)			
Asset Class	H&R-paid accounts	Partial or Complete		
Office	100.0%	85.3%		
Residential (Apartments)	100.0%	65.4%		
Retail (Shopping Centres, Regional Malls)	100.0%	74.3%		
Other Retail	100.0%	46.6%		
Industrial	100.0%	31.4%		
Total	100.0%	61.8%		

Ref: IF-RE-130a.1

The following table summarizes renewable energy (from low impact hydropower) purchases for 2019.

Table 6: 2019 Renewable Energy by Asset Class

Asset Class		Energy Use (ekWh)				
Asset Class	Grid	Grid Renewable		% Renewable		
Office	280,373,836	2,611,000	282,984,836	0.9%		
Residential (Apartments)	8,652,434	0	8,652,434	0.0%		
Retail (Shopping Centres, Regional Malls)	74,638,197	0	74,638,197	0.0%		
Other Retail	24,724,135	0	24,724,135	0.0%		
Industrial	96,529,611	0	96,529,611	0.0%		
Total	484,918,213	2,611,000	487,529,213	0.5%		
Ref: IF-RE-130a.2			101.00	10 Martin		

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3.1.1 Year-Over-Year Performance

H&R's like-for-like electricity use decreased by 4% in 2019 compared to 2018; equivalent to the electricity use of 800 single-family homes in Ontario⁷.

The following table summarizes the like-for-like percentage change in energy use and intensity for H&R's properties for which data was available for 2018 and 2019 (22% of the portfolio's GLA).



Table 7: Like-for-like Percentage Change in Energy Use and Intensity by Asset Class

	Data	Effective	2018		2019			
Asset Class	Coverage - Partial	GLA (ft ²)	Energy (ekWh)	Intensity (ekWh/ft²)	Energy (ekWh)	Intensity (ekWh/ft²)	Difference	
Office	79.4%	8,339,724	264,918,857	31.8	263,468,036	31.6	-0.5%	
Retail (Shopping Centres, Regional Malls)	4.8%	355,875	6,623,221	18.6	5,566,199	15.6	-16.0%	
Industrial	2.6%	261,708	14,919,747	57.0	15,494,737	59.2	3.9%	
Total	22.1%	8,957,307	286,461,825	32.0	284,528,972	31.8	-0.7%	

Ref: IF-RE-130a.2

Overall like-for-like utility use (all utility types) decreased by 0.7%. Gas use increased due to colder winter weather across Canada in 2019 vs. 2018.

⁷ OEB Report: Defining Ontario's Typical Electricity Customer (Ontario Energy Board, 2018)



3.2 Disclosure Notes – GRI

302-1 Energy consumption within the organization

- a. Total fuel consumption within the organization from **non-renewable sources**, in joules or multiples, and including fuel types used.
 - See Table 3; energy is reported in equivalent kilowatt hours (ekWh).
- b. Total fuel consumption within the organization from **renewable sources**, in joules or multiples, and including fuel types used.
 - There were no renewable fuel purchases/consumption in 2019.
- c. In joules, watt-hours or multiples, the total:
 - i. electricity consumption
 - ii. heating consumption Not applicable
 - iii. cooling consumption
 - iv. steam consumption
 - See Table 3; energy is reported in equivalent kilowatt hours (ekWh).
- d. In joules, watt-hours or multiples, the total:
 - i. electricity sold
 - ii. heating sold
 - iii. cooling sold
 - iv. steam sold
 - There were no energy sales in 2019.
- e. Total energy consumption within the organization, in joules or multiples.
 - See Table 3; energy is reported in equivalent kilowatt hours (ekWh).

- f. Standards, methodologies, assumptions, and/or calculation tools used.
 See GRI 305-1/2/3 g.
- g. Source of the conversion factors used:

The factors used to convert consumption units to ekWh are from the following sources:

- Natural gas: Natural Gas: A Primer (NRCan, 2015)
- Steam: EPL Study for Enwave Corporation (EPL, 2019)
- Enwave Deep Lake Water Cooling: EPL Study for Enwave Corporation (EPL, 2019)

302-3 Energy intensity

- a. Energy intensity ratio for the organization. See Table 4.
- b. Organization-specific metric (the denominator) chosen to calculate the ratio.
 - Square feet of Gross Leasable Area (GLA) is the denominator for intensity calculations.
- c. Types of energy included in the intensity ratio; whether fuel, electricity, heating, cooling, steam, or all.
 - Heating fuel, electricity, steam, and Deep Lake Water Cooling are reported where data is available to H&R. In some cases where utilities are billed to tenants, data is not available to H&R. These utilities are considered outside of H&R's control.
- d. Whether the ratio uses energy consumption within the organization, outside of it, or both.
 - Energy use within buildings owned by H&R is included in intensity figures.

3.3 Disclosure Notes – SASB

IF-RE-130a.1.

Energy consumption data coverage as a percentage of total floor area, by property subsector.

- See Table 5.
- Utility use is reported for 100% of H&R-paid utility accounts, with the exception of vacant-unit accounts that H&R pays intermittently. Additionally, utility use is reported for properties required to report to mandatory energy benchmarking programs, e.g. in Ontario and New York City.
- Complete data coverage is reported for properties where H&R pays the utility bills for the total energy use of a property, which is the case at most office properties, as for properties required to report to mandatory energy benchmarking programs.
- Partial data coverage is reported for properties where H&R pays the utility bills for base building consumption. This is the case for most residential and retail properties
- No data coverage is reported for properties where tenants pay all utility bills and are not required to report to mandatory energy benchmarking programs as data is proprietary to tenants.

IF-RE-130a.2.

- 1) Total energy consumed by portfolio area with data coverage,
 - See Table 6.
- 2) percentage grid electricity, and
 - See Table 6.
- 3) percentage renewable, by property subsector
 - See Table 6. Renewable Energy Credits (RECs) purchased at 26 Wellington Street in Toronto are reported here.

IF-RE-130a.3.

Like-for-like percentage change in energy consumption for the portfolio area with data coverage, by property subsector.

 See Table 7. Like-for-like savings are reported for properties with full or partial data coverage (whole building or base building coverage) for both 2018 and 2019: 22% of portfolio floor area.

4.0 Water Use



4.1 Disclosures

The following table summarizes H&R's water use and data coverage for 2019.

Table 8: 2019 Water Use and Data Coverage by Asset Class and Scope

	Effective		Intercity	Data Coverage		
Asset Class	GLA (ft ²)	Water Use (m ³)	Intensity (m ³ /1,000 ft ²)	H&R-paid accounts	Partial or Complete	
Office	10,503,000	564,063	53.7	100.0%	85.3%	
Residential (Apartments)	8,367,169	1,148,554	137.3	100.0%	79.3%	
Retail (Shopping Centres, Regional Malls)	7,430,275	323,786	43.6	100.0%	64.4%	
Other Retail	3,981,159	89,185	22.4	100.0%	39.7%	
Industrial	10,216,832	99,693	9.8	100.0%	40.7%	
Total	40,498,435	2,225,282	54.9	100.0%	64.5%	

Ref: GRE 303-3, IF-RE-140a



4.0 Water Use



4.1.1 Year-Over-Year Performance

H&R's like-for-like water use decreased by 5.6% in 2019 compared to 2018; equivalent to the annual household water use of 229 people⁸.

The following table summarizes the like-for-like percentage change in water use and intensity for H&R's properties for which data was available for 2018 and 2019 (22% of the portfolio's GLA).

Table 9: Like-for-like Percentage Change in Water and Intensity by Asset Class



	Data Coverage	Effective GLA (ft²)	2018		2019		
Asset Class	- Partial		Water Use (m³)	Intensity (m³/1,000/ft²)	Water Use (m³)	Intensity (m³/1,000/ft²)	Difference
Office	79.4%	8,339,724	521,672	62.55	494,405	59.28	-5.2%
Retail (Shopping Centres, Regional Malls)	4.8%	355,875	20,857	58.61	19,307	54.25	-7.4%
Industrial	2.6%	261,708	22,422	85.67	19,630	75.01	-12.5%
Total	22.1%	8,957,307	564,951	63.07	533,342	59.54	-5.6%

Ref: IF-RE-140a.3

⁸ How much water do I use at home each day? (U.S. Geological Survey)

4.0 Water Use



4.2 Disclosure Notes – GRI

303-3 Water withdrawal

- a. Total **water withdrawal** from all areas in megaliters, and a breakdown of this total by the following sources, if applicable:
 - i. Surface water;
 - ii. Groundwater;
 - iii. Seawater;
 - iv. Produced water;
 - v. Third-party water.
 - See Table 8. Water is sourced from municipal suppliers (third-party water).
- b. Total water withdrawal from all areas with **water stress** in megaliters, and a breakdown of this total by the following sources, if applicable:
 - Not reported.
- c. A breakdown of total water withdrawal from each of the sources listed in Disclosures 303-3-a and 303-3-b in megaliters by the following categories:
 - i. Freshwater (≤1,000 mg/L Total Dissolved Solids);
 - See Table 8.
 - ii. Other water (>1,000 mg/L Total Dissolved Solids).
 - Not applicable.
- d. Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.
 - See 305-1/2/3 g

4.3 Disclosure Notes – SASB

IF-RE-140a.1.

Water withdrawal data coverage as a percentage of:

- 1) total floor area
 - See Table 8.
 - See Disclosure notes for IF-RE-130a.1.
 - In some cases, water use at Quebec properties is not reported as it is charged as part of property tax and is not metered by municipalities.

IF-RE-140a.2.

- 1) Total water withdrawn by portfolio area with data coverage
 - See Table 8.

IF-RE-140a.3.

Like-for-like percentage change in water withdrawn for portfolio area with data coverage, by property subsector

 See Table 9. Like-for-like savings are reported for properties with full or partial data coverage (whole building or base building coverage) for both 2018 and 2019: 22% of portfolio floor area.

R E I T



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